

## NC TBI Waiver - Frequently Asked Questions

	<u>Question</u>	<u>Answer</u>
1	Who does the Traumatic Brain Injury (TBI) Waiver Serve?	At this time, the TBI Waiver is available in Alliance catchment area (Wake, Durham, Johnston and Cumberland Counties) for individuals who have experienced a Traumatic Brain Injury (TBI) on or after their 22 birthdate; have a need for support and services and meet the TBI Waiver Level of Care. For more information please contact Alliance Health at 800-510-9132 and tell them you would like more information on the TBI Waiver. Information is also available at <a href="https://www.alliancehealthplan.org/consumers-families/traumatic-brain-injury-tbi/">https://www.alliancehealthplan.org/consumers-families/traumatic-brain-injury-tbi/</a>
2	How many individuals are currently on the TBI Waiver?	Individuals continue to come on board with the TBI Waiver. At this time slots are available and individuals who feel they would qualify for the TBI Waiver should contact Alliance Health at 800-510-9132 and tell them you would like more information on the TBI Waiver.
3	I know a group who may want to learn more about the Traumatic Brain Injury (TBI) Waiver and TBI Services in NC. Who do I contact?	Please email <a href="mailto:TBIContact@dhhs.nc.gov">TBIContact@dhhs.nc.gov</a> to request Division of Mental Health, Developmental Disability and Substance Abuse Services (DMHDDSAS) staff set up a time to provide that training for your group. For more information on TBI Services and Supports, please visit <a href="https://www.ncdhhs.gov/assistance/disability-services/traumatic-brain-injury">https://www.ncdhhs.gov/assistance/disability-services/traumatic-brain-injury</a> or <a href="https://medicaid.ncdhhs.gov/providers/programs-and-services/behavioral-health-idd/behavioral-health-services">https://medicaid.ncdhhs.gov/providers/programs-and-services/behavioral-health-idd/behavioral-health-services</a> . For more information on the TBI Waiver in Alliance Catchment Area (Wake, Durham, Johnston and Cumberland Counties) please visit <a href="https://www.alliancehealthplan.org/consumers-families/traumatic-brain-injury-tbi/">https://www.alliancehealthplan.org/consumers-families/traumatic-brain-injury-tbi/</a>
4	Will there be an expansion of these services to other counties in NC?	North Carolina Department of Health and Human Services (NC DHHS) is currently working on a request to CMS to renew the TBI Waiver effective May 1, 2021. At that time, NC DHHS hopes to add at least 1 additional LME/MCO to go live with the NC TBI Waiver. A plan for statewide rollout is also being developed.

5	What is the current number of slots available at Alliance for the TBI waiver?	At this time, there are up to 107 slots for the TBI Waiver. There is not currently a waitlist for the TBI Waiver, Alliance has a Registry of Interest. Please contact Alliance Health at 800-510-9132 and tell them you would like more information on the TBI Waiver.
6	Why are not all 107 TBI Waiver Slots Filled?	Alliance Health is still working with individuals on Alliance's TBI Waiver Interest Registry and anticipates continuing to enroll individuals who qualify for the NC TBI Waiver.
7	So the LME/MCOs have to apply to be the chosen for the expansion of the TBI waiver? Or has the LME/MCO already been picked?	NC DHHS is working on the process in which LME/MCOs can apply to become the next catchment area to have the TBI Waiver operational. The LME/MCO approved for operationalization next will be formally announced prior to the May 1, 2021 renewal.
8	Where can we make a referral to the TBI wavier?	At this time, the TBI Waiver is available in Alliance catchment area (Wake, Durham, Johnston and Cumberland Counties) for individuals who have experienced a Traumatic Brain Injury (TBI) on or after their 22 birthdate; have a need for support and services and meet the TBI Waiver Level of Care. For more information please contact Alliance Health at 800-510-9132 and tell them you would like more information on the TBI Waiver.
9	Will the TBI Waiver Renewal be for another 3 years?	The NC TBI Waiver is a Model Waiver and the May 1, 2021 renewal would be for 5 years. Amendments to the waiver can be made during the 5 year time frame and all approvals and amendments require Federal Centers for Medicare and Medicaid Services (CMS) approval.
10	I know your earlier slide on services was a sample of the TBI waiver services. I'm curious if transportation is a waiver service and does this cover NEMT and transportation to appointments?	Individuals on the TBI Waiver have access to Medicaid State Plan Services which includes Medical transportation to and from appointments. Some of the TBI Waiver Services include transportation to and from community settings to work on relevant goals
11	How many are eligible for the TBI Waiver throughout the state?	NC DHHS is looking at systems data to help determine the number oif individuals living with TBI statewide. However, that does not necessarily mean every individual will meet TBI Waiver criteria.

12	If someone has PCS or CAP services, will they be able to have TBI waiver at the same time?	CAP DA is a separate Home and Community Based Services (HCBS) Waiver. Individuals can not receive more than 1 HCBS Waiver at a time. If an individual who currently receives CAP DA services, applies for and is approved for the TBI Waiver, that individual would need to make a choice between CAP DA and the TBI Waiver. The TBI Waiver does have Personal Care as a service option. If additional Personal Care Services were desired approval for Medicaid Personal Care Services (PCS) requests would be reviewed on an individual basis and approved based on medical necessity.
13	Is the TBI Waiver only for individuals who can make enough progress to one day stop receiving services? So, members with TBIs resulting in Anoxic Brain Damage, etc. would be best served with IW services or PDN?	The TBI Waiver is for individuals who sustained a Brain Injury at or after age 22 who meet Medicaid eligibility and either Nursing Facility or Neurobehavioral Level of Care. As presented on the webinar, some individuals may need TBI Waiver Services for many years or lifelong. Others, may participate in this rehabilitative TBI Waiver for less time and reach the rehabilitative point where they may no longer require TBI Waiver Services.
14	A survivors care plan will change may change over time. How is that addressed?	Individuals on the TBI Waiver complete the Individual Support Plan (ISP) Planning process at least annually and revisions to the Plan of Care can also be made on an as needed basis based on the changing needs of the Individual. Person Center Practices are utilized in the ISP Planning process.
15	If you are a current provider with Alliance, do you need to apply to be a provider with the new LME with the waiver as well?	As the next LME/MCO who will operationalize the TBI Waiver is identified, additional information about building the TBI Waiver Provider Network will be shared.
		Questions regarding the TBI Waiver renewal and next steps can be sent to <a href="mailto:TBIContact@dhhs.nc.gov">TBIContact@dhhs.nc.gov</a> please include TBI Waiver in the subject line. Thank you
		For a list of frequently used acronyms please see <a href="https://files.nc.gov/ncdhhs/F2-Frequently-Used-Acronyms--1-.pdf">https://files.nc.gov/ncdhhs/F2-Frequently-Used-Acronyms--1-.pdf</a>